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The corporate context

The company has analysed the context in which it operates, in relation to interested parties, in order to identify the internal and external factors that might affect its ability to achieve the its desired results.

A summary is given below of the most relevant results regarding the context in which we operate:


INTERNAL CONTEXTUAL FACTORS	EXTERNAL CONTEXTUAL FACTORS
<ul style="list-style-type: none"> The company creates moulds and small semi-finished or unfinished items to order. For the most part, these are intended for various high fashion brands which operate internationally; 	<ul style="list-style-type: none"> Our customers define and forward to us (including on the basis of the various markets in which they place their products) the qualitative and binding product requirements linked to the items commissioned by them;
<ul style="list-style-type: none"> The company is situated in the industrial district of Scandicci, in Granatieri, Italy, close to major communication routes. 	<ul style="list-style-type: none"> There are numerous competitors in our industry (of varying sizes), located mainly in the metropolitan area of Florence;
<ul style="list-style-type: none"> The skills and abilities, professionalism and know-how of the company's internal workforce are guarantees of the superior quality of the final product; 	<ul style="list-style-type: none"> Our raw materials suppliers are, at times, shared with our main competitors;
<ul style="list-style-type: none"> The company believes in technological innovation and the continuous modernisation of its production lines and its machine tool park in order to achieve ever greater levels of productivity, ever lower levels of environmental impact, and ever higher standards of safety. 	<ul style="list-style-type: none"> Our customers demand items which have been made with the greatest possible care and the best possible materials in order to ensure the final product's superior functional and aesthetic qualities;
<ul style="list-style-type: none"> The company maintains reliable, long-lasting relationships with external parties who provide consulting services on occupational health and safety issues and aspects of personnel management. 	<ul style="list-style-type: none"> Each customer has their own specific requirements regarding both their target customers and their internal organisation;
	<ul style="list-style-type: none"> Our customers demand artisan construction methods that use the latest equipment, tools, techniques and technologies, supported by reliable quality controls.

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Interested parties

The analysis of our context identified the most significant interested parties, their needs and expectations, and which of these are, or might become, a legal - or another type of - requirement. The analysis results are given in the table below

SIGNIFICANT INTERESTED PARTIES	NEEDS AND EXPECTATIONS	COMPLIANCE REQUIREMENTS
Stakeholders	<ul style="list-style-type: none"> - Financial solidity - Long-lasting profitability - Profits, creation of value (return on investments) - Transparency - Proper activity management - Reporting of economic and occupational health and safety performance - Low or reduced economic risk or occupational health and safety risk with regard to activities - Achievement of medium- and long-term goals - Identification of areas for improvement - Collaboration of executives, managers, supervisors and workers - Protection of confidential information and know-how 	X
Legislative and regulatory authorities (of the EU, the State, the Tuscany region, the municipality of Scandicci)	<ul style="list-style-type: none"> - Payment of taxes - Compliance with legislation 	X
Customers and any second-party auditors	<ul style="list-style-type: none"> - Product/Service quality and availability - Easy access to the organisation's facilities - Truthfulness and speed of communications - Sensitivity towards the environment, health and safety, and ethical-social values - Organisation of/participation in events linked to promoting the product/service - Respect for the law, transparency of financial statements, policies to combat corruption - Technical knowledge to have the ability to solve any issues - Punctuality of deliveries - Competitive prices - Availability of the personnel involved 	
Workers	<ul style="list-style-type: none"> - Easy access to workplaces - Workplaces are suitable for carrying out activities - Respect for the applied national collective bargaining agreement 	X

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SIGNIFICANT INTERESTED PARTIES	NEEDS AND EXPECTATIONS	COMPLIANCE REQUIREMENTS
	<ul style="list-style-type: none"> - Punctuality and equity in remuneration - Acknowledgements and bonuses - Employment guarantee - Professional qualification and development - Job satisfaction - Respect for cultural identity - Truthfulness of communications - Transparency of actions and programmes - Respect for rights and non-discriminatory policies - Maternity and paternity support - Relocation of activities, taking into account commuting issues - Promotion of equal opportunities - Communications and actions which respect an individual's sensibilities - Protecting the confidentiality of data - Making the necessary resources available - Compliance with regulations regarding occupational health and safety - Compliance with the policy, Code of Ethics and the requirements of the Quality Management System - Ability to associate and organise - Participation and consultation - Parking opportunities 	
External suppliers (suppliers of raw materials, semi-finished items, services, machinery, contractors, sub-contractors and other subsidiary organisations)	<ul style="list-style-type: none"> - Easy access to the organisation's facilities - Truthfulness of communications - Transparency of actions and programmes - Communications and actions which respect an individual's sensibilities - Safeguarding the confidentiality of data - Protection of property (including data and information) made available by the organisation in order to provide services - Economic outlook for the supply system - The creation of satellite activities, such as to provide resources, tools and solutions to improve efficiency and performance - Qualification of external skills and abilities and the consequent general increase in the collective well-being - Maintenance of the organisation's vendor list - Respect for applicable mandatory regulations and ethical management along the entire supply chain - Timeliness and punctuality in payments 	


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SIGNIFICANT INTERESTED PARTIES	NEEDS AND EXPECTATIONS	COMPLIANCE REQUIREMENTS
Workers' Safety Representative (<i>Rappresentante dei Lavoratori per la Sicurezza</i> - RLS) Trade union organisations (RSU)	<ul style="list-style-type: none"> - Solvency - Availability of information - Availability of time - Access to workplaces - Suitable working environment - Adoption and compliance with health and safety measures - Elimination or reduction of risks to occupational health and safety - Safeguarding workers - Respect for employment relationships and conditions: occupational health and safety, national contracts, remuneration, human rights - Open and constructive dialogue aimed at identifying solutions together 	X
Employer organisations	<ul style="list-style-type: none"> - Participation and support - Increase in employment - Corporate growth - Sustainability 	
Control bodies (e.g. the fire service, the local health authorities of Lastra a Signa and Scandicci, the Labour Inspectorate)	<ul style="list-style-type: none"> - Truthfulness of communications - Transparency of actions and programmes - Legislative updates - Transparency and integrity in the procurement and use of economic and financial resources - Tax and accounting compliance - Respect for the law, transparency of financial statements, policies to combat corruption - Respect for applicable legislation - Availability of information and records - Availability of the personnel involved 	X
Certifying bodies	<ul style="list-style-type: none"> - Respect for applicable legislation and the certifying body's regulations - Respect for applicable legislation - Availability of information and records - Availability of the personnel involved 	X
The organisation's neighbourhood	<ul style="list-style-type: none"> - Truthfulness of communications - Transparency of actions and programmes - Securing and protecting the territory and the environment - Communications and actions which respect an individual's sensibilities - Supporting public-interest initiatives - Initiatives of civic worth - The creation of development and employment opportunities in the region through the creation and consolidation of satellite activities 	X

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SIGNIFICANT INTERESTED PARTIES	NEEDS AND EXPECTATIONS	COMPLIANCE REQUIREMENTS
	- Transparency and integrity in the procurement and use of economic and financial resources	
Company doctor Health and Safety Manager	- Truthfulness of communications - Transparency of actions and programmes - Adoption and compliance with health and safety measures - Adequacy of resources - Elimination or reduction of risks to occupational health and safety	X
Banks and Insurance	- Respect for contractual agreements - Truthfulness of communications - Transparency of actions and programmes	
Universities	- Mutual benefit and the continuity of relationships	

In order to maintain and to improve the effectiveness of our management system, the context and the interested parties are monitored periodically (against evidence) and reviewed, at least, during the Management Review.

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Purpose

The company has defined and implemented an Integrated Corporate Management System (Quality, Social Responsibility, **Gender Equality** and Health and Safety) to:

- Demonstrate its ability to regularly provide products and services which meet customer requirements as well as applicable mandatory regulatory requirements;
- Increase customer satisfaction through the effective application of its internal system, made up of processes to improve the system itself and to ensure compliance with customer requirements as well as with applicable mandatory regulatory requirements;
- Respect the principles of Social Responsibility;
- Constantly evaluate, monitor and mitigate the risks present in its production process to which workers, and potentially other interested parties, are exposed;
- Ensure, at any moment, compliance with the law regarding occupational health and safety;
- Commit to providing workers with a workplace which is as healthy and as safe as possible, including through the development of skills and abilities, the involvement and the communication at every level;
- Demonstrate to significant interested parties compliance of its system to UNI EN ISO 9001, SAI SA 8000, **UNI PdR 125/2022**, and UNI ISO 45001, with the following scope of certification:

UNI EN ISO 9001, SA 8000, **UNI PdR 125/2022**

Design and construction of moulds to order. Hot forging non-ferrous metals for third parties

UNI ISO 45001

Design and construction of moulds to order.

Hot forging non-ferrous metals for third parties, including: cutting, shearing, mechanical processing and pickling.

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Scope of Application

The company applies its Integrated Quality, Social Responsibility, **Gender Equality** and Health and Safety Management System to:

- Every principal and support activity and process connected with the design and production of moulds to order, as well as hot forging non-ferrous metals for third parties.

Every activity and process is performed in the local facility (legal, administrative and production activities) located at via del Confine, Località Granatieri, 6/8/10/12/25 – 50010 Scandicci (FI), Italy, and regarding:

- High fashion Italian and international brands;
- Design and production of forging equipment;
- Manufacture of accessories and other items in non-ferrous metals for leather goods, footwear and clothing through hot forging processes;

Accessories and other items are understood to mean, purely by way of example, products such as:


- Buckles;
- Attachments and closures;
- Zipper pulls;
- Handles;
- Garnishing items and zips;
- Clips;
- “Bridle bits” for shoes;
- Bracelets and necklaces.

The company also operates on non-fashion sectors with items such as door and window fittings, bathroom fittings, automotive items and funerary items.

Our articles can be made in various materials in accordance with the customer’s specifications including, for example:

- “Standard” brass or brass with low lead content (also called “lead-free brass”);
- Bronze;
- Aluminium.


Given the company’s characteristics, the context in which it operates, the interested parties, the activities, processes and products created, the company believes that all the requirements laid out in the reference standards (UNI EN ISO 9001:2015, UNI ISO 45001:2018; SAI SA 8000:2014, **UNI PdR 125/2022**) are applicable with the following clarifications and exclusions (valid only for ISO 9001:2015):

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- 8.5.1 f: The accessories which the company makes are subject to subsequent monitoring and measurement activities which allow the final results to be evaluated and any shortcomings to be identified before they are used.
- 8.5.5: The after-sales activities are limited to managing any non-compliance accessories or items under warranty through their repair or replacement.
- 8.5.5: Given the nature of our supplies, maintenance or additional support services, such as recycling or final disposal, are not provided.
- 8.5.2: Traceability is not a requirement required by the market or by current legislation.
- 8.5.3: In carrying out its processes and in manufacturing its products, the company does not make use of external suppliers.

NOTE (just for Social Responsibility)

Excluded from the scope of application are those corporate figures who make up the Board of Directors (regardless of any relationship of employment and/or collaboration) because, since they hold management responsibilities, they do not fall within the definition of a worker according to SAI SA 8000:2014.

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Processes

In order to manage and improve its Management System the company has identified the following

principal processes:

- Design;
- Sales;
- Procurement;
- Production.

Alongside the individual principal processes, also identified is a set of

support processes:

- Production scheduling;
- Resource management;
- Warehouse management;
- Supplier management;
- Human resource management;
- Plant and equipment management;
- Documentation management;
- Management of monitoring/measurements of processes/products to improve the Corporate Management System;
- Management of the health and safety of workers;
- Management of environmental aspects.

All the processes listed above are aimed at the effective and efficient management of the business, in compliance with customer requirements, applicable mandatory regulatory requirements, company requirements and the requirements of significant interested parties.

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Interaction of activities and processes

The company guarantees the effective operation and management of its production processes, as well as the risk factors to health and safety and respect for social responsibility, through monitoring and control systems.

Processes are described in detail through procedures, instructions and/or documents specifically prepared and provided for by our Management System.

